DEEPAK PRINCE W, B.E., M.B.A., CSM®, SA, ITIL®, CLSSGB

Senior Manager (Data Science, Engineering, Program, Project and Product)

15+ Years of Experience in IT & Business Projects

Email: wdeepakprince@gmail.com | Phone: +91-9042982397 | Location: Chennai, India

LinkedIn: linkedin.com/in/wdeepakprince | Website: deepakprince.com

Professional Summary

Certified Senior Manager in Data Science, Engineering, Program, Projects and Product - with over 15 years of extensive & multi-faceted experience in IT project delivery, client engagement, agile methodologies, and cross-functional team leadership. Proven ability to manage large-scale technology projects from inception to implementation. Experienced in Agile, Scrum, Kanban and SAFe methodologies with a strong background in stakeholder communication, risk management, and continuous improvement. US B1 Visa holder. Open to business travel & willing to contribute to AI-First Organizations.

Core Competencies

Project Planning & Execution | Agile & Scrum Methodologies | Budget & Cost Management | Stakeholder Communication | Risk Management & Issue Resolution | SDLC Management | Client Relationship Management | Jira & Confluence | Team Leadership | Process Improvement | Global Delivery | Product Support | Governance & Compliance | ISO Audit

Certifications

- Certified Scrum Master (CSM), Scrum Alliance
- SAFe® 6 Agilist, Scaled Agile Framework Inc.
- ITIL® v4, Axelos
- Jira Fundamentals & Work Management, Atlassian
- Career Essentials in Generative AI, Microsoft
- Six Sigma – Green Belt, PMI
- PMP (in progress)

Professional Experience

Senior Program Manager – IVY Mobility Solutions, Chennai (Mar 2021 – Apr 2025)

- Managed enterprise-level global projects ensuring timely delivery, scope control, and quality.
- Reduced 2 month hybrid cycle into a 2-week agile SDLC cycle & increased trust & revenue from clients
- Implemented AI/ML product modules such as IvyEye and Recommender into project rollouts.
- Coordinated Agile release cycles across 15+ Scrum teams with a reporting team size of 250 members
- Handled stakeholder reporting and Corporate Governance in establishing metrics & processes.
- Led product and change request delivery; SPOC for JIRA configuration and sprint prioritization.

Project Manager / Business Consultant – Ramco Systems, Chennai (Dec 2018 – Mar 2021)

- Led multi-module ERP implementations and customer onboarding across aviation domain clients.
- Prepared project charters, resource plans, risk logs, and milestone tracking reports.
- Conducted regular client meetings and ensured alignment of deliverables with SOW.

Project Manager / Scrum Master – KARYA Technologies, Chennai (Mar 2018 – Nov 2018)

- Delivered agile projects for a $2.4M TCV account; oversaw 5 cross-functional scrum teams.
- Led sprint ceremonies, sprint retrospectives, and client demos; improved process velocity by 20%.

Previous Experiences

- Business Analyst / Agile Coach – Ramco Systems, Chennai (Nov 2014 – Mar 2018)
- Assistant Manager – IGATE Global Solutions (presently 'Capgemini'), Bangalore (Jul 2013 – Sep 2014)
- Research & Development Engineer – Nokia Siemens Networks, Bangalore (Jul 2008 – Jun 2010)

Education

- MBA – DoMS, National Institute of Technology (NIT), Trichy – 77.77%
- BE (EEE) – PSG College of Technology, Coimbatore – 86.5%
- Master of Data Science (MDS) – in-progress as part-time course

Languages

English, Tamil (Fluent) | Kannada (Conversational) | French, Pidgin (Basic)

Summit / Press Meets

- Amazon AI Conclave, AWSome Day Conference – In collaboration with Intel & hosted by Amazon
- SPM Summit India representing Ivy Mobility and hosted at IIM Bangalore
- Press Meet for Go-Live of West Africa's 60-year-old Aviation Company at Lagos, Nigeria

Book Published

Prince, D. (2022). [Words of Life: When life talks to you, listen and learn...](#) (1st ed.). Notion Press (ISBN-13: 979-8887045351)

Honors & Awards

- Guest Lecturer on Industry Connect at Dept. of Management Studies (DoMS), NIT Trichy
- Recognized by LinkedIn as "Community Top Voice" – for Agile Methodologies
- GEM of the Quarter, Star of the Sprint
- NCC Cadet & Lance Corporal of Engineer's Platoon in ½ TN Battalion
- State 1st & Gold Medalist in TNPCEE

Tools & Technologies

- **Programming Languages** – Python, C++, Java, MS Visual Basic, Batch Programming, R-Language
- **Scripting Languages** – Perl, Shell Script, PowerShell
- **Version Control & Configuration Management** – GitLab, IBM Rational ClearCase, GitHub, Jenkins
- **Operating Systems** - MS-DOS, Windows 11, Windows 9x, Windows XP, Sun Solaris, Ubuntu, Linux, Unix
- **Remote Access & Connectivity Tools** – PuTTY, SSH Secure Shell Client, Xmanager, RealVNC, WinSCP
- **Testing, QA & Debugging Tools** - IBM Rational ClearQuest, Mercury Quality Center, WireShark, WinMerge
- **Cloud Platforms** – AWS Cloud, Azure, Google Cloud Platform
- **DevOps, ITSM & Collaboration Tools** – JIRA, Confluence, ServiceNow, Trello, Asana, Slack
- **Communication & Collaboration Platforms** – Zoom, Google Meet, Microsoft Teams
- **Agentic AI / Generative AI Tools** – ChatGPT, Gemini, Claude, Grok, Copilot, DeepSeek, Poe, DALL·E
- **Artificial Intelligence & Deep Learning** – PyTorch, TensorFlow, Keras, OpenCV, Skeleton
- **Data Visualization & Business Intelligence (BI) Tools** - Power BI, Tableau, Seaborn, SSRS
- **Statistical Computing & Data Science** – R, SAS, Numpy, Scipy
- **Big Data & Data Warehousing** – TeraData, Snowflake
- **Automation** - Excel-Macros, Python
- **Databases & Database Tools** - MySQL Server, SQL Server, PostgreSQL, PG Admin, Oracle SQL, MongoDB, Redshift
- **Integrated Development Environments (IDEs)** - NetBeans IDE, Dreamweaver, Source Insight, Source Navigator, IDLE (Python), RStudio
- **Office Productivity & Project Management** - Microsoft Excel, Microsoft PowerPoint, Microsoft Word, Microsoft Project, Microsoft Office (Suite), Google Sheets, Google Docs, Google Slides, Google Workspace (Suite), Canva

Declaration

I, hereby declare that all the details mentioned above are true to the best of my knowledge.

(DEEPAK PRINCE W)